

Attention: Department of Home Affairs
Case Officer

Re: TrustedHousesitters

By way of introduction, we are TrustedHousesitters, a UK-headquartered global company which facilitates relationships between people who love to travel and homeowners who wish for the peace of mind of having trusted individuals monitoring their homes and pets while they (the homeowners) are away.

You can find more information about our company at trustedhousesitters.com.

We provide this letter with the intention of providing clarity and a more detailed description of our company, the service we offer, and most importantly, the manner in which people subscribe to our service.

Broadly, TrustedHousesitters offers an online "matching" system for individuals who wish to open their homes for travellers to stay and those who wish for a more intimate and cost-efficient accommodation arrangement while they travel away from home. We note that there are several well-noted companies which provide a similar type of "matching" service, however, our company, in particular, specializes in households which also have pets for which the visiting travellers provide care during their brief stay (though, we note, that homeowners are not required to have pets to subscribe to our site).

Our members pay an annual subscription fee to access our site, but there are, otherwise, no additional payments made to our company and no exchange of monetary payment between or among members. Our traveller members, in subscribing to our site, are purposefully seeking a more cost-efficient manner of vacationing, and are NOT seeking a "job", or to take away an employment opportunity from an Australian Citizen or Permanent Resident, or to otherwise provide a service for payment in Australia.

We have sought legal advice from Australian lawyers regarding our traveller members. Our Australian lawyers have advised that the Australian Department of Home Affairs has confirmed that the proposed unpaid house-sitting activities do not constitute "work" under Australian law.

We trust that this letter provides sufficient information on the arrangements made by and between our members as a result of TrustedHousesitters.

However, if you require any additional information on our company and our service, please do not hesitate to contact our customer service team on +44 808 178 0207.

Sincerely,

TRUSTEDHOUSESITTERS